

BANK'S AUTHORITY TO ACT UPON CUSTOMER'S EMAIL INSTRUCTIONS AND INDEMNITY

| A: AUTHORITY TO ACT ON INSTRUCTION TO: BANK OF BANK OF AFRICA – UGANDA Ltd ("the Bank") of P.O.Box 2750 Kampala, Uganda. FROM: [Full Name of Customer and Address (hereinafter referred to as I", "We" "my" or "our"] /We request and authorise the Bank to rely upon and act in accordance with any instruction or communication by me/us to the Bank through the internet by way of email in respect of my/our below stated account regardless of the circumstances prevailing at the time of an Instruction B. DETAILS OF ACCOUNT HOLDER(S) Account Holder(s) Name: Customer Account Number(s) Account Holder Telephone Number(s) Account Holder Email Address: | | |
|---|-------------------------------------|---|
| [Full Name of Customer and Address (hereinafter referred to as I", "We" "my" or "our"] /We request and authorise the Bank to rely upon and act in accordance with any instruction or communication given by me/us to the Bank through the internet by way of email in respect of my/our below stated account (segardless of the circumstances prevailing at the time of an Instruction B. DETAILS OF ACCOUNT HOLDER(S) Account Holder(s) Name: Customer Account Number(s) Account Holder Telephone Number(s) | A: AUTHORITY | TO ACT ON INSTRUCTION |
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| given by me/us to the Bank through the internet by way of email in respect of my/our below stated account(state) B. DETAILS OF ACCOUNT HOLDER(S) Account Holder(s) Name: Customer Account Number(s) Account Holder Telephone Number(s) | FROM: | [Full Name of Customer and Address (hereinafter referred to as I", "We" "my" or "our"] |
| Account Holder(s) Name: Customer Account Number(s) Account Holder Telephone Number(s) | given by me/us regardless of the | to the Bank through the internet by way of email in respect of my/our below stated account(secircumstances prevailing at the time of an Instruction |
| Account Holder Telephone Number(s) | Account Holder | (s) Name: |
| | | |
| Account Holder Email Address: | | |
| | Account Holder | Email Address: |

C: WHEREAS

- 1. I am a/We are customer(s) with the Bank and have account(s) with Bank details described above;
- 2. I/We understand that the Instruction(s) given to the Bank via email binds me/us to the Bank;
- 3. I/We also understand that the Instruction(s) I/We shall give may among others relate to; debiting or crediting an account(s), change of an earlier given instruction, a new instruction relating to a transaction on my/our account or incidental to our account;
- 4. I/We agree that the Bank will not be liable for any losses or damages that I/We may suffer or incur if the Bank acts on any email Instruction(s) from my/our above stated email address regardless of whether the instruction was sent by me /us or any person authorized to act on my/our behalf. Therefore, the Bank shall not accept liability for any errors and omissions in the content of the email messages and/or its attachments. I/we hereby accept and unconditionally agree that all risks shall be borne by me/us and the Bank will not be liable for any losses of damages arising as a consequence on any instructions by me/us or purporting to be from me/us received by the Bank via email.
- 5. I/We agree that I/We will immediately notify the Bank in writing of any change to my/our email address provided above and I/We further agree that upon receipt by the Bank of such written notification, I/We may be required to complete a new Indemnity form in order to continue sending the Bank instructions via my/our email(s) and this shall supersede the earlier executed form;
- 6. I/We understand that email or Internet communications may be subject to interruption, distortion, non or mis - delivery and may not be confidential, secure or error free as they can be intercepted, corrupted or lost and may contain viruses within the machine/terminal used by me/us or by the Bank;
- 7. This Authority shall be subject to the laws of Uganda and I/we submit to the non-exclusive jurisdiction of the Ugandan courts.



D: INDEMNITY

E: SIGNATURES

I/We undertake to keep the Bank indemnified at all times against, and to save you harmless from all actions, proceedings, claims, loss, damage, costs and expenses including consequential losses/damages which may be brought against the Bank and which shall have arisen either directly or indirectly out of or in connection with, or arising in any way whatsoever out of the Authority and Instructions given to the Bank under my/our instruction;

| i) Individuals Executed By: | |
|---|---|
| Customer Name | Signature |
| Executed By: | |
| Customer Name | Signature |
| Date: | |
| ii) Corporate Entities | |
| THE COMMON SEAL/STAMP of was affixed by the said seal/stamp | us and we certify that we are the proper officers authorised to affix |
| Full Name of Authorized Officer | Signature of Authorized Officer |
| Full Name of Authorized Officer | Signature of Authorized Officer |
| Date | |
| BANK USE ONLY | |
| Verifying Officer / BCSM | Authorizing Officer /Branch Manager |
| Name: | Name: |
| Signature: | Signature: |
| Date: | Date: |